

2009 WIC Participant Survey Instructions

1. This survey is intended to evaluate how WIC clients feel about the quality of WIC services throughout the State of Montana.
2. Each WIC clinic in the state will be taking part in this project.
3. The survey period will run from May 1st until May 31st.
4. All WIC clients who come to the office during the survey period should receive a survey to fill out.
5. Explain to each client that this is an anonymous survey to evaluate client satisfaction with local WIC services and it will take about 2 minutes to answer the questions.
6. Place a sealed box with a slit in the top in plain sight labeled with “WIC Participant Surveys” for clients to place completed surveys into. Point out the location of the box when you hand out the survey.
7. Please return by mail all completed surveys to the State WIC office before June 20, 2009.
8. Results of the survey will be compiled and released no later than September 30th, 2009.
9. Based on the results of this survey, a more comprehensive follow-up survey may be released at a later date to collect more detailed information.
10. The results will be used to improve the quality of Montana’s WIC services throughout the state.
11. Thank you for your cooperation with this project!